

## New Surcharge-Free ATM Network Expands Service

The University of Nebraska Federal Credit Union is now part of the MoneyPass® ATM Network!



Connected Convenience™

Did you know that the average fee at an ATM is \$4.66? And those fees just keep going up. Don't let surchage fees drain your account. MoneyPass ATMs make the convenience of an ATM transaction easier.

Money-saving MoneyPass ATMs are everywhere, making

it easy for you to avoid surcharge fees. Whether you're

around town or across the United States, the MoneyPass ATM Network gives you more convenient choices for accessing your accounts – and all are surcharge-free!

It's great to know you're never far from money-saving MoneyPass ATMs. They're easy to find with the MoneyPass ATM Locator at moneypass.com, or use the link at nufcu.org or log into your NUFCU mobile banking app.

Look for the MoneyPass logo and use your NUFCU ATM or debit card for free access to approximately 40,000 conveniently located ATMs nationwide. Members can now use 142+ local ATMs in Lincoln and 10+ in Kearney without incurring fees or surcharges!

## Thank you Cheryl Montgomery for Serving Kearney

When Keith Kauffeld joined the credit union in April 2013, he saw the expansion into Kearney as an important strategic initiative to better serve all university campuses.

We were fortunate to have the chance to bring Cheryl Montgomery on board to help drive our expansion into Kearney. Montgomery joined the credit union April 22, 2017. She came to the credit union with almost 20 years of credit union experience and was formally the president and manager of a credit union in Kearney.

Montgomery lives and breathes Kearney – it was just what we needed. The Kearney loan office opened on August 14, 2017.

Montgomery soon encouraged management to expand our footprint in the Kearney market. Her

leadership was vital to us finding our new location at 208 W 29th Street. Our full-service branch opened on September 3, 2019.

We are indebted to her vision and commitment to propelling us to our present position in Kearney. Her work has assured our success in the market.

Montgomery's retirement is our loss, but well-deserved for her. You will be greatly missed by all of us at NUFCU. Enjoy your time with the grandchildren!





## PRESIDENT'S CORNER

Each quarter visit the President's Corner to find out the latest credit union news. President Keith Kauffeld will provide information he feels is relevant to the credit union membership.

# What does Financial Health Mean to You?

We are in the process of redefining our core values, and answering the question above varies depending on who you ask. From our perspective, we want the following statements to reflect who we are as the University of Nebraska Federal Credit Union:

- We make financial matters easier to understand.
- We help build, protect and preserve our members' wealth.
- We treat all members with fairness and respect.
- We believe all members deserve access to fair and equitable products and services.

Financial health and financial inclusion for all are foundational to us. We want to help our members navigate their financial life with greater confidence and knowledge.

Another value we hold to is avoiding confusing and unnecessary language. We prefer simple over complex, and I'll highlight our credit card as an example. Every credit card we offer has no annual fee, no cash advance fee, no balance transfer fee, and no application fee. If you carry a balance on another credit card, consider moving it to us as our interest rates are among the lowest in the nation, as well.

All members are important to us—those with little wealth and those with much; those with few life experiences and those with many. We are your financial friends and we exist exclusively for you. As a credit union we have no outside stockholders. You are our owners, and we are stewards of your funds.

We want you to feel welcome to ask us any question about money, finances and fraud. If you'd like to talk with me, please call me at 402-472-6915 or email me at kkauffeld@nufcu.org. I welcome the conversation.



Below is the schedule for our fall Lunch & Learn series. The Will You Be Ready and Retire Wisely seminars will be Zoom only. The ID Theft seminar will take place at the Downtown Lincoln location and start at 12:00 noon and will also be available on Zoom. Lunch will be provided for those attending in person. Kindly RSVP by calling 402-472-2087 or online at nufcu.org/seminars. The link for the Zoom presentations will be emailed a week before the seminar.

#### Will You Be Ready? - Wednesday, November 8 (Zoom)

Attorney Jennifer Tricker will cover:

- Estate planning
- Probate should you avoid it?
- Trusts vs. Wills

#### Retire Wisely - Wednesday, November 1 (Zoom)

A financial planner will cover these topics:

- Developing a retirement strategy
- Understanding the options associated with Social Security
- Understanding the options associated with Medicare
- Learning about the options to help minimize the risk of outliving your savings

#### ID Theft - Friday, November 17 (in person & Zoom)

Dena Noe, VP of Member Experience, will present on:

- Fraud vs. ID Theft
- Scams
- ID Theft Tips

## Congratulations Shelly Heng



Shelly Heng was honored at the 85th Annual Meeting for her 30 years of service to the members of the University of Nebraska Federal Credit Union. Heng is the credit union's office manager, but most members know her voice as one of our helpful back office team members. Keith Kauffeld presented Shelly with a plaque, gift card and a door decorated just to her liking with a cat waiting outside.

## Meet Our New Staff

#### Julie Thomsen, Kearney Branch Manager



The Credit Union is pleased to introduce Julie Thomsen, who joined us recently as branch manager/member service officer in our Kearney branch. She will replace Cheryl Montgomery who retires at the end of June.

Julie will be responsible for the daily operations, loan servicing and membership development for the Kearney office and will work closely with University of Nebraska FCU members in effectively serving their wide variety of lending needs.

"Julie's extensive experience, commitment to member service and to the Kearney community were exactly the qualifications we wanted in the person to replace our retiring branch manager," said President and CEO Keith Kauffeld.

Originally from California, Thomsen has been part of the Kearney community for 14 years. She has 19 years of experience in the financial services industry and most recently held the position of member relations manager at another credit union in Kearney. Before her banking career, she attended school in California and was certified in Massage Therapy.

Julie is married to Jake Thomsen who works at Intellicom. She has a stepdaughter, Estella Thomsen who attends University of Nebraska-Lincoln and a son, Hank Thomsen who will start middle school next year at Horizon. She also has furry kids – two rescue dogs from the animal shelter, named Jethro and Ricky. Her hobbies are scrapbooking, fishing, camping and sports, but what she loves most is being a mom.

#### Kris Silva, Director of Human Resources



The Credit Union is pleased to introduce Kris Silva who joined us recently as our Director of Human Resources.

"Kris's experience and background make her well-prepared for leading the human resources needs of our credit union

and specifically our staff. We are delighted to have her as a part of our team," said President and CEO Keith Kauffeld.

Kris earned her BS from Bellevue University in Management of Human Resources (with a minor in Organizational Communications). She also holds SHRM-CP and SHRM-SCP certifications with aspirations to finish her master's degree in the near future.

Although she began her career in sales, then in mortgage banking, she found her true calling, HR, in 2006.

Kris notes, "While most of my HR career has been in the manufacturing space, the family-oriented culture of NUFCU really piqued my interest in the position. I am enjoying getting to know the staff and look forward to working with them in the years ahead."

She and her husband, Andre, enjoy traveling, biking and being outside with their kiddos, Mikey and Mia. Their oldest child, Steffan, is 33 and lives in Wichita, Kansas with their 1-year-old granddaughter, Khloe. Completing their family are three cats, Thomas, Topaz and Cali, a dog, Evey, and a gecko, Zilla.

#### Kyle Harms, Member Service Officer



The Credit Union is pleased to introduce Kyle Harms, who joined us recently as member service officer in our Kearney branch. His responsibilities include assisting members with their consumer lending, home equity and home equity line of credit needs

while working closely with the rest of the branch team to build membership.

A McCook, Neb. native, Kyle attended the University of Nebraska-Kearney and has made Kearney his home since then. He has seven years of experience in the banking industry including opening new accounts, assisting members with loan products, compliance and customer service. "His years of well-rounded experience make him extremely valuable to our overall mission of serving the needs of our members," said Mark Priess, Director of Consumer Lending.

Kyle has been married for almost 5 years to Allison Harms, a stylist at a local hair salon. They have a 3-year-old son named Garrison. He is a very active boy and loves to meet new people. They also have a 1-year-old Bernese Mountain Dog named Boomhauer (reference: King of the Hill show) but they call him Boomer. Kyle's hobbies include going on walks, fishing, swimming, watching/playing sports and spending time with family.

Kyle especially enjoys watching the Huskers (of course!) and is a big fan of the Denver Broncos. He is also a big fantasy football fan but loves talking about any sport so stop by his office and he'll be happy to talk sports with you!



Join us for our **MEMBER APPRECIATION COOKOUT** serving hotdogs, hamburgers, chips, beverages and cookies.

#### LINCOLN-1720 P STREET

Friday, September 8 11:00 a.m. - 1:30 p.m.

#### **KEARNEY-208 W. 29TH STREET**

Thursday, September 14 11:00 a.m. - 1:30 p.m.



# University of Nebraska FEDERAL CREDIT UNION

1720 P Street, Lincoln, NE 68508

#### Lincoln

1720 P Street 301 N 52nd Street

Lobby Hours: 8:30-5:00 Monday-Friday

Drive-thru: 8:30-5:00 Monday-Friday 9:00-12:00 noon Saturday (East Only)

#### Kearney

208 W. 29th Street, Ste. C

Lobby Hours: 9:00-5:00 Monday - Friday

Drive-thru: 8:00-5:00 Monday-Thursday 8:00-5:30 Friday

#### **Events & Seminars**

Review seminar topics and details on page 2.

**Lincoln Member Appreciation - Downtown** Friday, September 8 | 11:00 am - 1:30 pm

#### **Kearney Member Appreciation**

Thursday, September 14 | 11:00 am - 1:30 pm

Will You Be Ready? - Wills Seminar - Zoom Wednesday, November 8 | 12:00 noon - 1:00 pm

**Retire Wisely Seminar - Zoom**Wednesday, November 1 | 12:00 noon - 1:00 pm

ID Theft - in person & Zoom

Friday, November 17 | 12:00 noon - 1:00 pm

### **Closed Holidays**

Tuesday, July 4, 2023 Independence Day

Monday, September 4, 2023 Labor Day

Monday, October 9, 2023 Columbus Day/Indigenous Peoples' Day



